AXON

Body 3 Camera User Guide

Models: AX1023, AX1024, AX1025

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Contents

Introduction and registration

 Axon Body 3Axon Body Workforce (ABW) is a body-worn camera system for use in tough environmental conditions encountered by law enforcement, corrections, military, and security personnelretail and enterprise environments. Axon Body 3Axon Body Workforce (ABW) records events for secure storage, retrieval, and a©nalysis on the Axon Evidence or Axon Evidence Local platform. The Axon View app lets you review footage on a smart device prior to uploading.

Axon Body 3 does not support offline mode and is not compatible with Evidence Sync.

Important safety and health information

Read, understand, and follow all warnings and instructions before using this product. The most up-to-date warnings and instructions are available at www.axon.com.

Additional reading

This manual discusses how to operate the Axon Body 3 Camera. Other manuals cover additional aspects of the Axon Body 3 system. These documents are available at help.axon.com.

For details on working with uploaded videos and managing Axon Body 3 Cameras, including inventory management and agency-wide settings, see the Axon Evidence User and Administrator Reference Guide.

For details on installing and setting up Axon Body 3 Docks to transfer information and recharge your camera, see the **Axon Docks for Body Cameras, Fleet, and Flex User Guide** on the product page at my.Axon.

For instructions on using Axon cameras with a smart device, see the Axon View for Devices User Manual for Android or iOS.

The Axon Academy website explains how to register for and use the Axon Evidence (Evidence.com) website, configure settings, install Evidence Sync software, assign personnel to cameras, recharge your camera, and transfer video from an Axon device to a computer.

Register camera

Axon Body 3 Cameras must be registered by your agency before they can be assigned to users. Additionally, you should adjust the agency-wide Axon Body 3 Camera Settings in Axon Evidence before assigning cameras to users.

Cameras with firmware v1.10 or greater can be registered using View XL in Standalone mode. The camera's display will show DOCK DEVICE OR CONNECT VIEWXL if you can use View XL Standalone mode to register the camera. Cameras using older firmware will show DOCK DEVICE and must be registered with Axon Device Manager. See the Axon Body 3 Camera and View XL Standalone Mode Guide for more information on using View XL to register cameras.

In addition to an Axon Body 3 Camera, registration requires:

- Axon Device Manager (ADM) installed on an appropriate device. If you already have ADM installed, ensure you have v3.0.3 (Android) or v2.0.3 (iOS) or higher.

> **Note**   You must have device management permissions to use ADM. If you aren't sure if you have permissions to use ADM, contact an Axon Evidence administrator.

- An Axon Body 3 Dock connected to power and the internet (green LED visible on the WAN port). See Dock installation on page 9.

Registration with Axon Device Manager

This section describes the out-of-the-box registration process for Axon Body 3 Cameras using Axon Device Manager (ADM) and an Axon Body 3 Dock. Adjust the agency-wide camera settings in Axon Evidence in the Admin section prior to assigning. This requires device management permissions.

You can register up to 100 cameras at once if you have an Axon Dock for each camera. You must keep your mobile device with ADM within 30 feet of all the cameras.

1. Power on the camera by pressing the **Power** button until you feel a short vibration.
2. Place the camera in a networked Axon Body 3 Dock.
3. Log in to ADM and tap **Settings** ▤ .
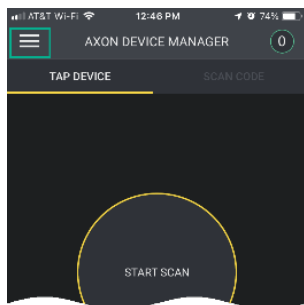
4. Go to Registration, select **Devices**, then **Axon Body 3**.
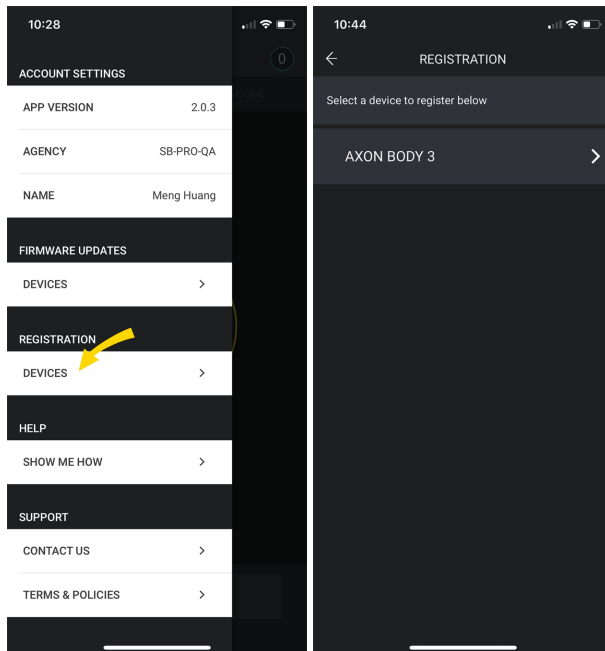
5. Review the device registration setup and tap **Next** [NEXT] to move to the next screen. Tap **Start Scan** [START SCAN] to start the registration process.
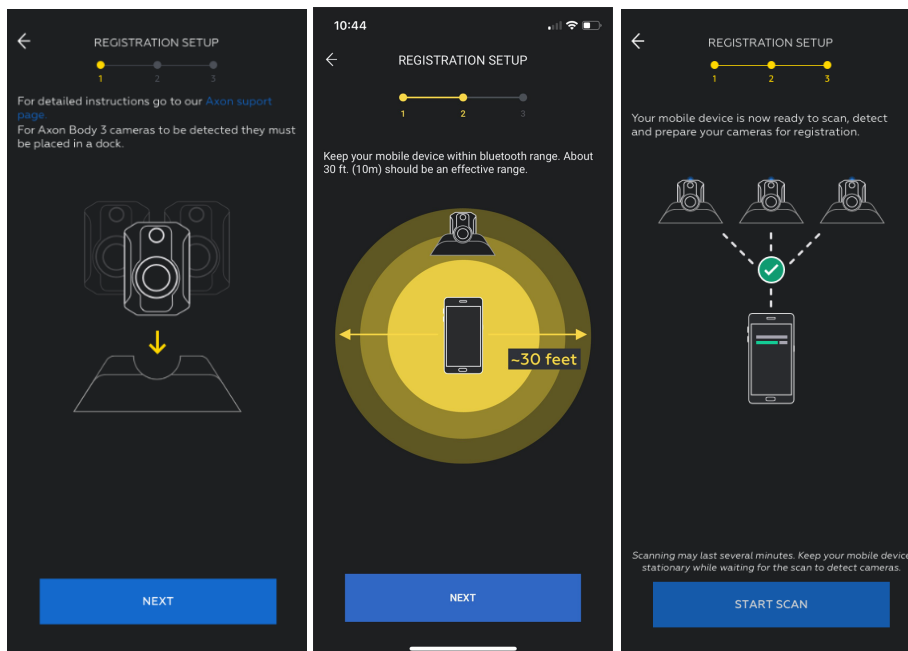
6. ADM detects and prepares unregistered cameras. The number of detected and prepared cameras appears at the top of the ADM screen.

   - Press **Select** (between the volume buttons) on each camera to proceed with the registration.
   - If successful, the display will show **NOT ASSIGNED** to indicate the camera is ready to be assigned to a user.
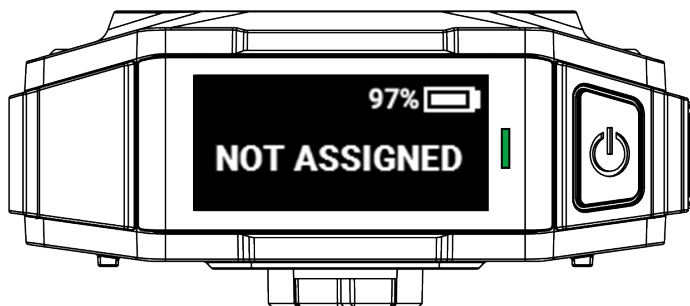
7. When you have registered all the detected cameras, select **Finish**. ADM shows a list of camera serial numbers that have been registered during this session.

Successfully registered cameras can be charged and assigned to users.

If you encounter issues with registering through ADM, see [Camera registration](#) in Troubleshooting on page 33.

Registration with View XL Standalone mode

This is the out-of-the-box registration process for Axon Body 3 Cameras using View XL Standalone mode.

In addition to an Axon Body 3 Camera, registration requires:

- View XL Version v1.17 or later installed on a Windows computer
- An Axon Body 3 with USB-C cable

1. Launch View XL and enter your agency Axon Evidence URL.
2. Sign in using your Axon Evidence credentials.
3. Select **Launch Standalone Mode**.
4. Connect your camera to View XL using a USB-C cable.
5. Follow the on-screen instructions to complete the registration process and assign the camera to an officer.

Registration FAQs

Why is my camera is not fully charged when I power it on the first time?

Your Axon Body 3 Camera comes with a partial charge out of the box. Connect your dock(s) to the network and dock your camera to charge it. Always recharge a depleted battery as soon as reasonably possible using an Axon Dock. The LEDs indicate charge level; see [Icons and Triad LEDs in an Axon dock](#) on page 25.

Why doesn't my camera display any status messages after being docked the first time?

- Your camera might be low on charge out of the box. Wait 10 minutes for the battery to charge.
- Ensure your dock has power.
- Remove your camera from the dock and re-dock it.

If none of these steps work, [initiate a return](#) with Axon to replace the camera.

How can I identify which camera failed preparation when multiple cameras are docked?

Check the serial number of the camera displayed in the error message by tapping **Errors**. Serial numbers are printed on the back of Axon Body 3 Cameras.

My camera displays NOT ASSIGNED after a successful registration. How do I assign a user to this device?

Assign cameras to users with [Axon Device Manager](#) (ADM) or through Axon Evidence.

To assign through Axon Evidence:

1. Ensure you have the correct permissions to assign users on Axon Evidence.
2. Select **Inventory**, then **Body Worn Cameras**.
3. Search for your device in the Body Camera search bar by the serial number.
4. Select on the camera serial number in the list to go to the camera device profile page. In the Assignee section, select **Reassign**.
5. Enter the user's name and select **Reassign**.

Get to know your camera

Button actions

There are several buttons that perform as described below.

Front view

1. Power
2. Volume up
3. Select
4. Volume down
5. Program
6. Lens
7. Speaker
8. Microphone (2)
9. Triad LED (3)
10. Event
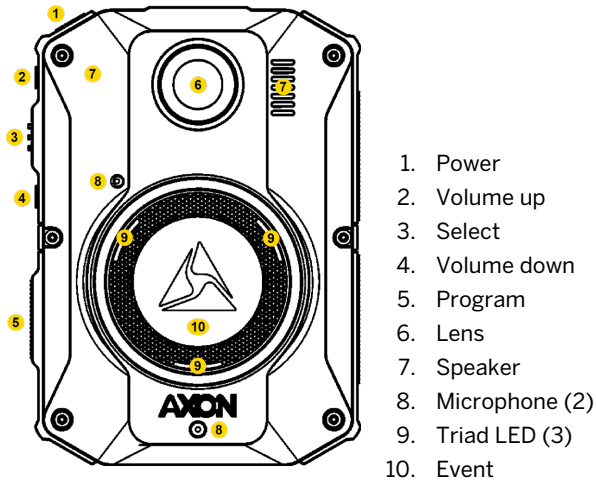
Action	Button Presses
Add marker	Press **Select** while recording
Enter or exit audio mute	Press **Select** for three seconds while recording
End recording	Press **Event** for three seconds
Enter menu	Press **Program** and **Power** simultaneously
Enter Sleep mode	Press **Power** then **Select** to confirm
Enter Stealth mode	Press **Volume Down** for three seconds
Exit Sleep mode	Press **Power** or start a recording
Exit Stealth mode	Press **Volume Up ▲** or **Volume Down ▼** for three seconds*
Pairing	Press **Event + Program** simultaneously
Power off	Press **Power** for three seconds
Power on	Press **Power** until short vibration

Action	Button Presses
Speaker volume	Press **Volume Up ▲** or **Volume Down ▼**
Start recording	Double-press **Event**
Toggle light setting	Press **Volume Up ▲** for three second, then tap to toggle modes

* The camera remembers the previous volume and light settings when exiting Stealth mode.

For details on screen icons and meanings of both the top Operation and front Triad LEDs, see [Display reference tables](#) on page 24.

Top view
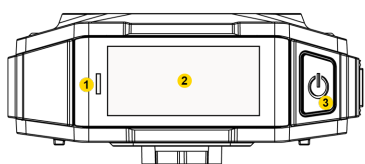
1. Operation LED
2. Display
3. Power

Camera Display – Shows information on camera status and activity. Different information is shown when the Axon Body 3 Camera is in the field and in an Axon Dock. Some icons may not be active or displayed at your agency. The display is divided into a Status Bar and Activity Area.

For details on all the icons that may display both in the field and during dock charging, see [Display reference tables](#) on page 24.

Bottom view
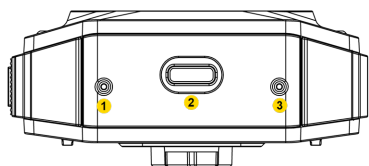
1. Microphone
2. USB-C connector
3. Microphone (model AX1023)

- **USB-C connector** – Used for data transfer and charging when placed in an Axon Dock.
- **Microphone** – Used to record audio.

Accessories and mounts

The Axon Body 3 Camera works with a variety of Axon mounting systems.

> **Note** As with any radio frequency or electronic device, Axon recommends you avoid placing your camera directly next to your radio to prevent inadvertent radio activation.

The various mounts that use this system can be used with a wide variety of uniforms to fasten the camera to your shirt, patrol vest, or jacket.

In general, Axon mounting systems consist of the attachment piece (called the key) on the camera and the attachment receiver (called the lock) on the mount. To lock a camera in place, insert the key of the camera into the lock of the mount and turn it 90 degrees counterclockwise (when you are looking straight at the mount). To release the camera from the mount, turn the camera 90 degrees clockwise.

You can find further information on mounting options on www.axon.com.

Dock installation

Install an Axon Dock (model AX1026) in a cool, well-ventilated space. The ideal ambient temperature when all equipment is powered on and cameras are docked or charging is 41–80 ºF (5–27 ºC). Temperatures outside this recommended range may lead to battery performance degradation over time while charging.

Axon Docks can be placed on a desktop/shelf surface or wall-mounted. For wall-mount installation (SKU 70033) of an 8-bay dock, refer to the separate Dock installation guide.

Installation, surface use, 1-bay

1. Plug the ethernet cable into the WAN port on the dock.
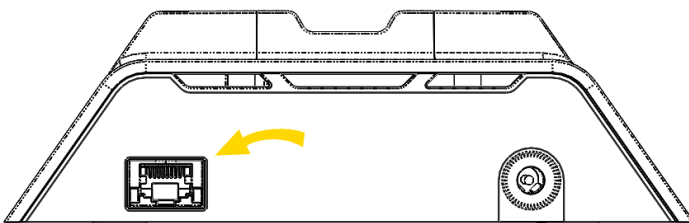
2. Plug the other end of this ethernet cable into an active network port.
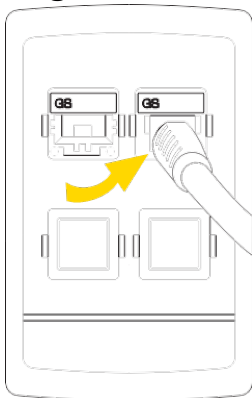
3. Connect the power cord to the power supply block.
4. Plug the power supply cord into the power connection port on the dock.
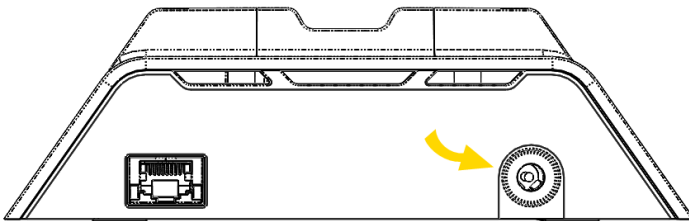
5. Plug the power cord to a standard power outlet.

Place an Axon Body 3 Camera in the dock and look for the charging icon on the camera display.

Once a dock is installed, it can be used to register and charge Axon Body 3 Cameras.

Register dock

If you do not have an Axon Evidence account, contact your Axon administrator and ask for an account invitation. When the email invitation arrives from noreply@evidence.com, accept it and create an account.

Registration and configuration of Axon Body 3 Docks is not required, but registering does make inventory management of your docks, including returns through Axon Evidence, much easier. Your dock must be registered to use the Device Profile page in Axon Evidence.

1. Use Axon Device Manager (ADM) to register and name Axon Body 3 Docks for inventory and management purposes.

2. When using the ADM Tap Device option to look for the NFC tag, hold your mobile device near the))) icon on the dock. For the 1-bay dock, the icon is on the side of the dock nearest to the ethernet port. For the 8-bay dock, it's to the right of the serial number and LED.

3. Use logical names when changing the Device Name in Axon Evidence. This will assist in understanding the location and purpose for the Axon Body 3 Docks.

4. Use the Device Home feature in Axon Evidence if you have more than one location with Axon Body 3 Docks.

Configure your camera

During normal operation, an Axon Body 3 Camera uses lights, sounds, and vibrations (haptic feedback) to notify you of the camera status. These indicators and notifications are managed by your organization and can be configured to allow you to change the setting for your assigned camera.

Check with your Axon administrator to learn which configuration settings you can change.

Go to the Axon View product page or see the Axon View for Devices User Manual for Android or iOS for details about using Axon View. Your Axon Body 3 Camera must be turned on and paired with your mobile device.

Adjust volume

During normal operation, Axon Body 3 Cameras emit beeping sounds, called audio prompts, to notify you of the camera status.

There are two ways to adjust camera audio prompt volume:

Use camera controls

Use **Volume Up ▲** and **Volume Down ▼** to adjust the volume. The camera provides audio feedback and indicates the volume setting on the camera display as the volume changes.

Use Axon View

Open Axon View app on your mobile device and go to **Settings**.

Tap **Volume** and select the volume level. The camera beeps once at the volume that you tapped, or if you tapped Off, the camera does not beep.

Change light setting

During normal operation, Axon Body 3 Cameras use LED lights to show the camera status. For a description of what the different colors indicate, see Display reference tables on page 24. Settings or the ability to change them may be restricted by your administrator.

The camera has the following light settings:

- Lights off
- Lights dim

- Lights on
- Lights auto (automatically adjusts lights based on ambient lighting)

There are two ways to change the brightness of the LED lights:

Use camera controls

Press **Volume Up** ▲ for three seconds to turn lights off; the **Lights out** icon appears on the display. To turn lights back on, press **Volume Up** ▲ for three seconds, then tap again for other lighting options.

Use Axon View

Open Axon View app on your mobile device and go to **Settings**.

Tap the switch to the right of **Indicator Lights** to change the setting.

Change camera vibration

During normal operation, Axon Body 3 Cameras use vibrations (haptic feedback) to notify you of the camera status.

Use Axon View to turn camera vibrations off and on.

1. Open the Axon View app on your mobile device and go to **Settings**.
2. Tap the switch to the right of **Vibration** to change the setting.

Stealth mode

For some situations, you may wish to turn off the LED lights, sounds (audio prompts), and vibrations (haptic feedback) on your Axon camera. Turning off all the indicators and notifications is known as Stealth mode.

There are two ways to enter and exit Stealth mode.

Use camera controls

- To enter Stealth mode – Press **Volume Down** ▼ for three seconds. The word STEALTH shows briefly on the camera display activity area and an **S** icon appears in the display.
- To exit Stealth mode – Press **Volume Up** ▲ or **Volume Down** ▼ for three seconds. The **S** icon disappears from the display.

Use Axon View

1. Open the Axon View app on your mobile device and go to **Settings**.
2. Tap the switch to the right of **Stealth mode** to change the setting.

Axon Signal

The Axon Body 3 camera is compatible with Axon Signal technology. Your administrator must activate Axon Signal capability prior to use.

When it is active, Axon Signal technology can broadcast a signal that allows your Axon Body 3 camera to transition from Ready to Recording mode automatically. When your camera starts recording, you will see, hear, and feel all the normal start recording notifications.

Axon Signal technology transmissions only allow cameras to start recording. Axon Signal technology does not transmit a signal to end recording. The camera must be stopped manually.

Axon Signal technology cannot turn an Axon system on. If the camera is turned off, it will not record, even if Axon Signal instructs it to.

Devices equipped with Axon Signal technology have a signal range of approximately 30 feet (9.1 meters) and can be purchased separately from the Axon Body 3 camera.

Other settings (admin)

Your organization's Axon administrator can configure additional settings and functionality (such as video quality, pre-event buffer time, and livestreaming) for your Axon Body 3 Camera. The list of options is in Admin settings on page 19. Check with your Axon administrator for information about which settings and functionality are available for your camera.

Operate your camera

Before operating an Axon Body 3 Camera, ensure it is fully charged and properly configured. For details, see [Charge the battery](#) on page 28.

Operating modes

This camera has two operating modes:

- Ready (Buffering) – Camera is on and is pre-event buffering
- Recording (Event) – Camera is recording

Turn on the camera and Ready mode (buffering)

Press **Power** until you feel a short vibration. The camera emits two short rising-pitch tones with a long vibration and then enters Ready (Buffering) mode.

When the camera is in Ready mode:

- The camera display shows READY
- The operation LED on top of the camera blinks green
- The camera is capturing video but does not record to permanent memory.

The pre-event buffer is configurable between 0 and 120 seconds, but set at 30 seconds by default.

When Recording (Event) mode is activated, the buffered video captured directly before the event is saved and attached to the event in permanent memory. This feature is intended to capture the video of an incident just before a recording begins. Axon Body 3 does not capture audio within the pre-event buffer by default (but can be set to do so by an admin).

Ready mode starts after the camera is turned on. The system does not record video when the camera is turned off, in [Sleep mode](#) (see page 16), or docked.

Start Recording mode (event)

1. To begin recording, double-press **Event**. When your camera starts recording, it emits two short tones and two short vibrations and the display shows the recording icon. The camera provides indications it is in Recording mode:

   - The camera display shows STARTING and then the recording icon.
   - The Operation LED on the camera blinks red.
   - The camera emits two short tones and two short vibrations every two minutes as a recording reminder.

2. To stop recording and return to Ready mode, press **Event** for three seconds. The camera will emit one long tone and vibrate once. The camera display shows SAVING and then READY. The Operation LED blinks green.

Mute audio recording

If your organization's administrator has configured your Axon Body 3 Camera to do so, you can use **Select** to enter mute mode (disable audio recording) while recording video. This feature may be useful in sensitive situations.

1. Press **Select** for three seconds to mute the audio capture. The microphone off icon is shown on the camera display and the Operation LED will blink blue while the camera is muted.

2. Press **Select** another three seconds to re-enable audio recording.

Add markers while recording

Markers are useful for indicating an important event that you want to easily find when replaying the video. The marker is shown when the video is replayed in Axon Evidence and documented in the audit trail.

To add a marker to a video while you are recording, press **Select** within one second. The camera will vibrate once.

Illuminate the camera display

In low-light situations, double-press **Select** to illuminate the camera display for five seconds.

To change light settings, see Change light settings and Stealth mode on page 12.

Battery status

The battery capacity for your camera appears on the camera display as a percentage. The Operation and Triad LEDs will also reflect battery level; see [Notification tables](#) on page 24.

Sleep mode

Sleep mode puts the camera in an idle state that disables recording and buffering. While in this state, an automatic activation enabled at your agency will not initiate camera recording.

> **Note** The ability to use Sleep mode is enabled by your agency Axon Evidence administrator and may not be available at your agency. Requires camera operating system v1.10 or later.

Sleep mode is useful for situations where camera users may need momentary privacy. You can enter Sleep mode from the buffering state in less than three seconds, as opposed to turning the camera completely off. Similarly, the camera will exit Sleep mode and enter a buffering or recording state in less than three seconds.

The device audit trail reflects when Sleep mode is entered and exited. While Sleep mode can be used as an alternative to completely powering down the camera during private situations, it should not be considered a replacement for powering the camera off. Certain background processes are running while the camera is in Sleep mode and the battery will still deplete while in this mode, just at a slower rate.

Enter and exit sleep mode

To enter Sleep mode:

1. Press the power button.
2. Press **Select** to enter sleep mode.

To exit Sleep mode:

1. Press **Power** to return the camera to buffering state.
2. Double-press **Event** to begin recording.

Axon View

The Axon View application lets you replay video and add metadata (title, case ID, and category) to your videos using a smart phone or other smart device.

To download and install Axon View:

1. Download the Axon View application from your device's app store.

2. Install and open the Axon View app.

3. Follow the on-screen instructions or go to help.axon.com for additional information.

> **Note** All data is stored on the Axon camera. No videos are stored on your smart device.

Go to the Axon View product page or see the Axon View for Devices User Manual for Android or iOS for details about using Axon View.

Pair your camera with a smart device

For additional information on using Axon cameras with a smart device, go to the Axon Body 3 product page and search the page for "pairing".

> **Note** Internet access is required to pair an Axon Body 3 Camera with Axon View. The security model for Axon View with an Axon Body 3 Camera requires server login access when pairing and when the authorization on the camera expires (approximately every 10 days). Your admin must enable **Pair with Axon Applications** under App Support to pair with Axon View.

1. Turn on the camera.

2. Open Axon View, select an Axon Body 3 Camera, and tap **Initiate Pairing**.

3. On the camera, press **Event** and **Program** simultaneously. You'll hear three short rising-pitch tones, the Operation LED will blink blue, and PAIRING appears on the display.

4. Follow the Axon View on-screen instructions. Tap the serial number for your camera. When pairing is complete, the pairing icon appears in the camera display status bar.

Axon View XL Standalone mode (Windows)

The Axon Body 3 Camera can be connected to a Windows laptop or computer with Axon View XL to allow priority upload of videos from the camera to Axon Evidence and to charge the camera. Using Axon View XL in standalone mode is separate from using it with Axon Fleet products.

Connect the Axon Body 3 Camera to the laptop or computer with a USB C cable and use Axon View XL standalone mode.

If your agency uses this feature, the administrator must set the appropriate Axon Evidence permissions to allow users to sign into View XL.

In Axon View XL, select Launch Standalone mode and then connect the camera to the computer. Use the normal View XL procedures to review recordings, add metadata, and upload recordings. For details on installing View XL and using Standalone mode, see Body 3 and View XL Standalone Mode on the Axon Body 3 product page.

Admin settings

This section discusses Axon Body 3 Camera settings available in Axon Evidence under **Admin** > **Devices and Applications** > **Body Camera** > **Axon Body 3**. Not all settings may be applicable at your agency.

Video

Action	Definition
Quality	Determines the camera's recording quality.

Pre-Event Buffer and Video Recall

Action	Definition
Pre-Event Buffer	Determines the buffer duration included in the final video.
Video Recall	Enables an 18-hour recording buffer. Users with the correct permissions can recall evidence from that buffer using the ViewXL Standalone app.

Watermark

Action	Definition
Watermark	Enables audio recorded in the video recording.
Watermark Local Time Zone	Sets the time display in the watermark as local time (based on agency configuration). When disabled, it is UTC.

Audio

Action	Definition
Recording Audio	Enables a permanent watermark in the upper-right corner of videos that displays the date, time, and camera serial number for the duration of the video.
Pre-Event Buffer Audio	Enables audio to be recorded in the pre-event buffer.
Audio in Video Recall	Enables audio recording while capturing Video Recall evidence.

Lights

If enabled, lights can still be configured at the user level through Axon View or on the device.

Action	Definition
Front Light	Illuminates the front-facing Triad camera lights to provide a visible indication of recording status. The lights blink green during pre-event buffering, red when recording.
Automatic Brightness	Enables this mode in the camera and Axon applications. This mode automatically adjusts the brightness of front and top lights based on ambient light. If front lights are disabled, it only applies to top light. Users must have permission to adjust indicator lights to enable Auto mode from the camera or Axon applications, and stealth must be disabled for this setting to be enabled.

Location

Action	Definition
Location in Video	Enables gathering of location data from GNSS/GPS and embedding in video recordings.
Wi-Fi Positioning	Enables gathering of location information from Wi-Fi access points to improve location performance. This also improves battery performance.

Axon Respond

Proper permissions for users to use Respond features such as Livestreaming and Bidirectional Voice Communications are configurable in Roles & Permissions.

Action	Definition
Livestreaming	Determines when cameras can livestream audio and video to authorized agency users in Respond.
Camera Location on Axon Respond Map	Configures when camera location information is made available to the Axon Respond map.

Evidence upload

Action	Definition
Priority Evidence Upload	Allows users to select evidence for prioritized upload over LTE.
Automatic Wi-Fi Upload	Lets cameras upload video through a connection with nearby agency-trusted Wi-Fi access points. Set trusted Wi-Fi access points on the **Body Camera Wi-Fi Networks** page.
Wi-Fi Evidence Upload and Firmware Updates	Determines if cameras can upload evidence, download firmware, and sync agency-wide settings through a connection with nearby agency trusted Wi-Fi Access Points. Agency trusted Wi-Fi Access Points are set on the Body Camera Wi-Fi Networks page.
Rate-limited Camera Upload Speed	Sets the maximum upload speed in megabits per second for each individual camera.

Signal

Configure assigned officer activation in Axon Evidence under **Admin** > **Signal**.

Action	Definition
Signal Activation	Allows cameras to be paired via Bluetooth with Axon View, View XL (Fleet), and Fleet Dashboard. When disabled, cameras can still be connected via wired connection to View XL (Standalone).
False Signal Cancellation	Lets Signal alerts be canceled on the camera by pressing **Select**.
False Signal Cancellation Default Category	The selected category is automatically applied to recordings canceled as false activations.

Gunshot detection (beta)

This feature is in a beta stage and may not be available for deployment.

Action	Definition
Gunshot Detection Recording	Determines if the camera starts recording if sensors detect the camera wearer discharging their firearm.
Gunshot Detection Notification	Determines if a notification is sent in near real-time to authorized agency users.
False Gunshot Detection Cancellation	Determines if gunshot alerts can be canceled on the camera. Users can dismiss a false gunshot detection by pressing **Select**.

Remote activation

Action	Definition
False Remote Activation Cancellation	Determines if Remote Activation alerts can be cancelled on the camera. Users can dismiss a Remote Activation alert by pressing **Select**.

App support

Action	Definition
Pair with Axon Applications	Lets cameras be activated by Axon Signal products. When disabled, cameras cant be activated by Axon Signal products.
Video playback in Axon Applications	Lets users play video still on the camera from Axon View, View XL (Fleet and Standalone), and Fleet Dashboard.
Axon Application Upload	Lets a user upload video from View XL (Fleet and Standalone) or Fleet Dashboard.

Battery

Action	Definition
Battery Optimized Charging	Slows camera charging. While this increases charge time, it improves long-term battery health and reduces degradation. To charge the camera at the fastest rate, disable this setting.

Firmware download

Action	Definition
Firmware Download Timeframe	Adjusts the timeframe in which cameras will download a firmware update. A shorter timeframe means cameras download firmware sooner but may result in congestion on your network.

User permissions and mute configuration

| Action	Definition
Users Can Mute During Recording	Lets users mute audio when recording an event. **Push and hold** mode requires a user to hold the mute button to remain muted. **Static** mode requires a user to manually enter and exit mute mode.
Users Can Use Stealth Mode	Lets users go into stealth mode on their camera. Stealth Mode disables all lights, audio, and haptic feedback on the camera.
Users Can Adjust Indicator Light Settings	Lets users adjust the indicator light settings of their camera.
Users Can Adjust Vibration Settings	Determines whether users can adjust the vibration settings of their camera.
Users Can Use Sleep Mode	Lets users put their camera in Sleep Mode. Users starting a recording from sleep mode will lose the pre-event buffer. Signal products will not start a recording when a user is in sleep mode. A camera in sleep mode provides a haptic reminder every 15 minutes.

Device management

Action	Definition
Settings return to default in dock	User settings return to default settings when the camera is docked.

Notification tables

This section lists display icons, LED indications, and haptic feedback signals used by the Body 3 Camera.

Visual notifications

The display is divided into a Status Bar and Activity Area. Different information displays when the Axon Body 3 Camera is in the field and in an Axon Dock. Some icons may not apply at your agency.
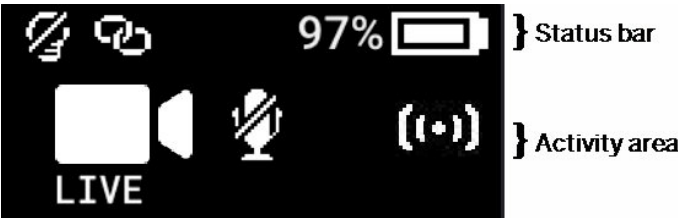
Icons the field

Status Bar Icon	Description
58% 🔋	Battery capacity
🔋⚡	Battery charging
!	Battery low warning (to the right of the battery capacity icon; Operation LED blinks yellow ▭)
⚭	Camera paired
🚫	Lights off
S	Stealth mode on

Activity Area Icon	Description	Operation LED
📹 LIVE	Axon Respond Livestreaming*	▮▮▮▮▮ Blinking purple
📹 🎤	Microphone off (mute mode)	▮▮▮▮▮ Blinking blue

Activity Area Icon	Description	Operation LED
PAIRING	Pairing mode*	▮▮▮▮ Blinking blue
READY	Ready (Buffering) mode	▮▮▮▮▮ Blinking green (also Triad)
◼️📷	Recording	▮▮▮▮▮ Blinking red (also Triad)
📷 ((•))	Recording started by Axon Signal* broadcast	▮▮▮▮▮ Blinking red
📷 ▭	Recording started by gunshot detection	▮▮▮▮▮ Blinking red
🌙	Sleep mode*	Off
n/a	Startup or shutdown	▮▮▮ Solid red

* May not be enabled at your agency.

Icons and Triad LEDs while docked

The Triad LED on the front of the camera displays the camera's operating mode. Its behavior can be configured to never show, show only when recording, or show when buffering and recording.

Display	Description	Triad LED
58% 🔋	**Battery capacity**	
⚡	**Battery charging** – Triad LED colors reflect the charge level.	▮ Green: > 90% ▯ Yellow: 11-89% ▮ Red: <10%
DEVICE ERROR #	**Device error #**. Refer to the common codes in Troubleshooting on page 31 or the device page in Axon Evidence.	▮▮▮▮▮ Blinking red
NETWORK ERROR	**Network error** – Check network connection, see device page in Axon Evidence and troubleshooting instructions at help.axon.com.	▮▮▮▮▮▮▮▮▮ Blinking red and green
⬇️	**Updating firmware or settings** – Camera will resume normal operation after update. Operation LED solid white. Display may also show UPDATING.	▭ Spinning white

Display	Description	Triad LED
USERID123	**User/Badge ID** – Displays right after docking, when the camera is charging, for 10 seconds after undocking, and when no other activity is in progress.	
UPLOADING	**.Upload** – In progress; also shows the number being updated and total, such as 1/5, 2/5, 3/5, and so on.	Spinning Yellow

Audible and haptic notifications

The Axon Body 3 Camera emits audio prompts to notify you of device status. These prompts are accompanied by a vibration (haptic feedback). These prompts usually occur after you perform an action with the camera.

Operating Mode or Action	Audio Notification	Haptic Notification (vibration)
Axon Respond Livestreaming connected	Three short rising-pitch tones	One – long duration
Camera enters Pairing mode	Three short rising-pitch tones	None
Enter or Exit Mute mode (microphone off)	One short tone	Two – long duration
Enter or exit Sleep mode	One short tone	One – long duration
Event marker captured	None	One – short duration
Exit Stealth mode	None	Two – short duration
Low battery notifications at 10% and 5% battery capacity	Four quick high-pitch tones	Four – short duration
Power off	Three short lowering-pitch tones	One – long duration
Power on	Two short rising-pitch tones	One – long duration
Recording reminder	Two short tones every two minutes	Two – short duration every two minutes
Start recording	Two short tones	Two – short duration

Operating Mode or Action	Audio Notification	Haptic Notification (vibration)
Stop recording, return to Ready mode	One long tone	One – long duration
Volume up or down	One short tone at new volume level	One – short duration

Care and maintenance

This section describes cleaning, charging, and storage for your Axon Body 3 Camera.

Never remove the back cover of the camera, as this can compromise camera integrity and invalidate the camera warranty.

Clean the camera

Use a soft, damp cloth to clean the surface of the Axon Body 3 Camera. Do not use harsh cleaners or solvents. Ideally, moisten the cloth with isopropyl alcohol.

Do not immerse the camera in water or cleaning solutions.

If the camera lens becomes dirty, use a lens blower brush to clean it and then wipe it with a soft cloth as needed.

If the camera display becomes dirty, clean with a damp cloth and dry with a soft cloth. Do not use ammonia-based or similar type window cleaners on the camera lens or display as these normally contain abrasives that can scratch.

Do not place the lens under running water or apply jets of water.

Do not use compressed air to clean the camera. Compressed air may damage the camera's microphones.

Ensure the Axon Body 3 microphone openings are clean and clear of debris.

Charge the battery

Charge the Axon Body 3 Camera battery by placing the camera in an Axon Body 3 Dock or connecting a USB-C cable.

> **Note** Ensure the USB port is dry and free of dirt and debris before placing the camera in a dock or connecting a USB-C cable.

The Axon Body 3 Dock functions as an ethernet adapter, an unmanaged network switch, and charger. It lets your Axon Body 3 Camera charge and upload video to Axon Evidence simultaneously.

When approximately 10% of the battery capacity remains, the camera display shows LOW BATTERY and the camera emits four quick tones and four short vibrations. These alerts repeat at 5% capacity.

Recharge a depleted battery as soon as reasonably possible.

Charge without a dock

To charge the Axon Body 3 Camera when no dock is available, use a USB-C cable. You should still regularly place your camera in its dock to ensure it has the correct time synchronization and receives the latest firmware updates.

Axon Body 3 can be charged using any USB-C cable as long as the barrel is long enough. Contact us if you need a factory long-barrel cable.

1. Connect the camera to the USB-C cable.
2. Connect the cable to a power adapter or USB port. A power adapter will generally provide more charging power than a device's USB port.

> **Note**   Ensure the USB port is dry and free of debris before connecting the cable.

- If the camera was off, it enters low-power mode and the current charge level appears on the camera display. When you remove the cable, the camera turns off. During charging, power the camera on normally at any time and it will enter Ready mode (buffering).
- If the camera was on, it remains on with the charging icon beside the battery. When you remove the cable, the icon disappears and the camera remains on.

The color of the Operation LED on top provides a visual indication of the charge level. The LED is red when the charge level is 10% or less, yellow when it's 11–89%, and green at 90% or higher.
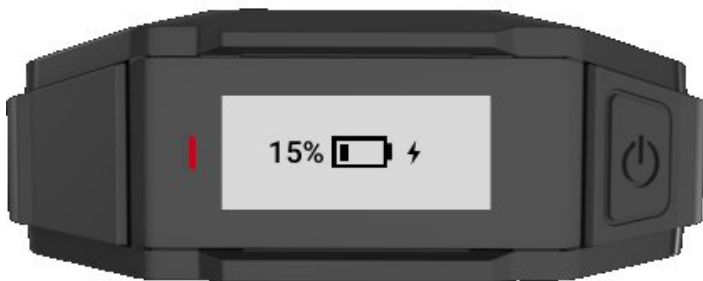
Internal clock

Place your Axon Body 3 Camera in an Axon dock or connect it to View XL Standalone mode to update the camera's internal clock.

Moisture

Don't charge your camera while the USB-C connector on the camera or dock is wet.

If the USB-C connector is wet, use a paper towel or absorbent cloth to blot the connector and then allow it to fully dry before charging.

If a camera is charging when it gets wet, remove it from the charging source (dock or USB cable), use a paper towel or absorbent cloth to blot the connector, and then allow the connector to fully dry before charging again.

The USB-C connector must be fully dry before placing the camera in a dock or connecting a USB-C cable.

Camera storage

-04–95 °F -20–35 °C	Do not store Axon body-worn cameras in environments where the temperature is likely to be outside the maximum (such as under direct sunlight, near heaters, or in a vehicle in extremely hot weather) or minimum values.
70–75 °F 21–24 °C	For long-term storage, ensure room temperature is in this range and battery level is approximately 50% before powering down. Charge the stored camera back to around 50% once a year to prevent over-discharge of the battery. Do not store the camera fully charged or fully discharged.

Troubleshooting

Most issues with your Axon Body 3 Camera can be cleared by restarting the camera.

If you can't resolve your issue, contact your Axon administrator or Axon technical support for additional support.

General FAQs

What does the error code on my camera mean?

Error Code 1001 – There is an issue with the digital video recorder. Restart the camera and check if the issue resolves.

Error Code 1004 – There is an issue with the digital video recorder. Restart the camera and check if the issue resolves.

Error Code 1006 – There is an issue connecting with Axon Evidence for video uploads. It can be resolved by un-docking and re-docking the camera.

If you are still unable to resolve the errors, initiate an RMA to replace your device.

Why is my camera is cycling through all the colors (blinking red, yellow and green)?

- Check if the camera display shows NETWORK ERROR. Check your network connection. Un-dock and re-dock your device to check if the error resolves.
- Refer to the camera's device profile page in Axon Evidence for additional error information.
- Restart the camera and check to see if the error resolves.
- If none of the above work, contact technical support.

I accidentally un-docked my camera while it was updating firmware. What do I do?

No special action is needed, nor is your camera damaged. Avoid removing a camera from the dock while firmware is being applied and the Triad LEDs are spinning white. But if it happens:

- If the camera was undocked when downloading the firmware, it will resume downloading the next time it's docked.
- If the camera was undocked while updating firmware, it will continue updating until it is completed. Ensure the camera has enough battery power for the update to complete.

Important	Never power off the camera while firmware is being applied and the Triad LEDs are spinning white.

I don't see all the camera display icons in your diagrams, or some I used to see are gone now. What happened?

Some icons are for features that not all agencies have. Also, your administrator may have changed the camera display settings for your organization. Also, remember that different information is displayed when the Axon Body 3 Camera is in the field and in its dock.

If you believe there is an error with your camera, try restarting it. If this doesn't resolve the issue, contact technical support.

Why does Windows Media Player keep playing the wrong audio track?

This is a known issue with WMP and dual-track media files, as noted in this third-party article. One solution is to select the other audio track in WMP, which is different for each version. Another is to use a different media player, like the free and open-source VLC Media Player (Axon does not specifically approve use of any one media player).

Axon Dock FAQs

How do I ensure my dock is connected to the network?

If your dock is connected to the network, LED lights in the ethernet port will blink green or amber. The camera will also be able to upload videos to Axon Evidence immediately upon docking.

My dock is registered, so why is "Device Profile" on Axon Evidence empty?

This is a known issue and a fix is in progress.

Why can't Axon Device Manager detect my dock?

When using this option, look for the NFC tag and hold your mobile device near the NFC icon on the dock. For the 1-bay dock, the icon is on the side of the dock nearest to the ethernet port. For the 8-bay dock, the icon is near bay 1, on the side of the dock near the power connection.

Alternatively, switch to the "Scan Code" tab in ADM and scan the 2D OCR code on the back of the dock.

Why can't I access my dock's Device Profile page on Axon Evidence?

Your dock must be registered to use the Device Profile page on Axon Evidence.

What should come in the box with my dock?

Each dock comes with an ethernet cable, 8-bay power cable and adapter (SKU 100142), and 1-bay power adapter (SKU 71104). For installation guidance, see the Body 3 Dock Installation Guide PDF on the Body 3 [product page](#) at my.Axon.

Wireless microphone FAQs

When will the wireless microphone be available?

The Fleet 3 wireless mic will be available Q2 2022 and can be added to any Fleet 3 system.

How many wireless microphones can I use?

The Fleet 3 system supports up to two wireless mics. Each uses one of the five power-over-ethernet (POE) ports on the Fleet Hub, so with two wireless mics there are three ports left for cameras.

Camera registration

If there is a problem with preparing the camera, Axon Device Manager (ADM) will display an error.

Tap **Errors** to review the error information on ADM and refer to the following instructions to resolve the issue.

If you are unable to register any cameras, this may be due to a connectivity issue. Reference the Axon Network Whitelisting Guide to ensure the appropriate network ports are open.

If some cameras are registering but others are not, this may be a transient error. A suggested general troubleshooting approach is to:

1. Start with only one camera docked at a time.
2. Attempt to register. If a registration error occurs, tap **Dismiss All** to allow ADM to retry registration.
3. If registration fails again, power the camera off and then on again and repeat the registration process.

Refer to these error codes and suggested actions:

Error Code	Description	Troubleshooting Action
-1	Communication to the camera has failed	Power the camera off and back on, then retry registration. If attempting to register many cameras in close proximity, retry registration with individual cameras. If the error occurs again, tap Dismiss All and allow ADM to retry registration.
33, -7249973, 43, or 49	Camera time is inaccurate	Sign out and back into ADM. Power the camera off and back on, then allow the camera to remain docked for two minutes to allow sufficient time to synchronize the camera time. Confirm your agency network settings allow network communication from dock to Axon Evidence through port 80 and port 443. For details, see Managing Network Whitelisting with Axon Cloud Services.
45 or 47	Camera unable to reach internet	Power the camera off and back on, then allow the camera to remain docked for one minute prior to retrying. It will take about 30 seconds to establish an internet connection. Tap Dismiss All and allow ADM to retry the registration. If the error persists after retrying to register several times, check the internet connection and troubleshoot the dock internet connection. Common connection issues include agency firewall settings.
46	Camera unable to reach your agency's Axon Evidence account	Sign out and back into ADM. If you can sign in, retry registration. Otherwise, contact Axon Technical Support to see if there are any issues with Axon Evidence.
34, 48, or 50	Camera provisioning issue	Power the camera off and back on, then retry registration. If the error persists, contact your Axon Evidence administrator to confirm that Device Management permission is enabled. If Device Management permission is enabled, contact your Axon Representative or Axon Technical Support for assistance.

Viewing camera information on the display

View camera information such as serial number on the display using these steps:

1. Press **Power** and **Program** at the same time to enter the device menu. The camera display shows four options: Upload, About, Cellular, and Legal.

2. Use **Volume Up** ▲ or **Volume Down** ▼ to highlight **About**, then press **Select**. The camera display shows four options: Assignee, Firmware, Serial, and Storage.

3. Use **Volume Up** ▲ or **Volume Down** ▼ to highlight the information you want to view, then press **Select**.

4. Press **Select** to return to the prior options.

5. Press **Event** to return to the normal camera display.

Technical information

Technical support

Visit www.axon.com for support options or call 800-978-2737.

Warranty

Axon Enterprise warranty provisions are applicable on all Axon Body 3 system products. See Axon Enterprise's website, www.axon.com, for detailed warranty information.

This warranty does not apply, and Axon shall not be liable for any loss, loss of data, damage, or other liability arising out of:

    a. damage caused by failure to follow instructions regarding the use of the product;

    b. damage caused by the use of non-AXON products or the use of cartridges, batteries or other parts, components or accessories not manufactured or recommended by AXON;

    c. damage caused by abuse, misuse, intentional or deliberate damage to the product, or force majeure;

    d. damage to a product or part that has been repaired or modified by persons not authorized by AXON or without AXON's written permission, or

    e. if any AXON serial number has been removed or tampered with.

Thus, any handling of the Axon Body 3 Camera that alters the condition of the equipment by unauthorized personnel without proper technical training may result in the immediate loss of the manufacturer's standard warranty coverage by impacting the integrity of the equipment and rendering the quality testing performed by specialized technical personnel impossible after handling the equipment.

Warnings

For a full list of the warning associated with this product, see www.axon.com.

Radio waves

An Axon Body 3 camera system transmission is in the frequency ranges of 2402–2480 MHz, 2412–2462 MHz, 5150–5350 MHz, 5470–5725 MHz, 5725–5850 MHz. Additionally, depending on the model number and country, it may transmit in the frequencies listed below:

- AX1023: 699–716 Mhz, 704–716 Mhz, 777–787 MHz, 788–798 MHz, 824–849 MHz, 826.4–846.6 MHz, 1710–1755 MHz, 1710–1780 MHz, 1712.4–1752.6 MHz, 1850–1910 MHz, 1852.4–1907.6 MHz

- AX1024: 703–748 MHz, 832–862 MHz, 880–915 MHZ, 1710–1785 MHZ, 1920–1980 MHz, 2500–2570 MHz

- AX1025: 703–748 MHz, 824–849 MHz, 880–915 MHZ, 1710–1785 MHZ, 1920–1980 MHz, 2500–2570 MHz

FCC compliance statement

Changes or modifications to the equipment not expressly approved by the manufacturer could void the product warranty and the user's authority to operate the equipment.

Your wireless device (models AX1023, AX1024, and AX1025) is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. Before a device model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure.

Axon equipment (models AX1023, AX1024, AX1025, and AX1026) has been tested and found to comply with the limits for Class B digital devices, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult Axon Technical Support for help.

Axon systems comply with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

ISED Canada compliance statement

This equipment (models AX1023, AX1024, AX1025, and AX1026) complies with the IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

Énoncé d'exposition aux rayonnements: Cet équipement (modèles AX1023, AX1024, AX1025, et AX1026) est conforme aux limites d'exposition aux rayonnements ioniques RSS-102 Pour un environnement incontrôlé.

The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

Les dispositifs fonctionnant dans la bande de 5150 à 5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

Section 8.4 of RSS-GEN

Axon systems (models AX1023, AX1024, AX1025, and AX1026) comply with Industry Canada License-exempt RSS standard(s). Operation is subject to the following two conditions: 1) this device may not cause interference, and 2) this device must accept any interference, including interference that may cause undesired operation of the device.

Systèmes Axon (modèles AX1023, AX1024, AX1025, et AX1026) est conforme aux normes d'exemption de licence RSS d'Industrie Canada. Son utilisation est soumise aux conditions suivantes : 1) cet appareil ne doit pas causer de brouillage, et 2) doit accepter tout brouillage, y compris le brouillage pouvant entraîner un fonctionnement indésirable.

These digital apparatus (models AX1023, AX1024, AX1025, and AX1026) comply with Canadian ICES-003 Class B.

Ces appareils numériques (modèles AX1023, AX1024, AX1025, et AX1026) sont conformes à la norme canadienne NMB-003 Classe B.

THIS AXON SYSTEM MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

CE SYSTÈME AXONE RÉPOND AUX EXIGENCES DU GOUVERNEMENT EN MATIÈRE D'EXPOSITION AUX ONDES RADIO.

Declaration of conformity and EU compliance statement

Axon declares that this Axon system is compliant with the requirements of the Radio Equipment Directive (RED) 2014/53/EU and the Electromagnetic Compatibility (EMC) Directive 2014/30/EU of the European Parliament and of the Council. A copy of the original Declaration of Conformity can be found at www.axon.com.

Country of origin: Finished in the U.S. with U.S. and imported parts.

Compliance marks
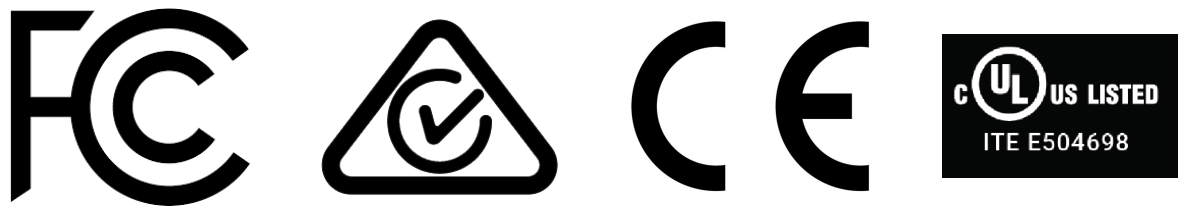
RCPAXAX20-2577

ANATEL: 16084-20-10342
Incorpora produto homologado pela Anatel sob nğmero 05289-18-01568

Este equipamento não tem direito à proteção contra interferência prejudicial e não pode causar interferência em sistemas devidamente autorizados.

Máximo valor de SAR: 1,220 W/kg

RAMATEL

URCA_TA_2020_197

Japan

5GHz帯(W52、W53)：屋内専用 ただしW52登録局に接続される場合は除く

Labeling information

View camera information such as serial number on the display using these steps:

1. Press **Power** and **Program** at the same time to enter the device menu. The camera display shows four options: Upload, About, Cellular, and Legal.

2. Use **Volume Up** ▲ or **Volume Down** ▼ to highlight **Legal**, then press **Select**.

3. The camera display will automatically scroll the following information. Optionally, use **Volume Up** ▲ or **Volume Down** ▼ to scroll manually.

   a. Model
   b. FCC ID
   c. IC
   d. Contains FCC ID
   e. Contains IC
   f. ICES-3(B)/NMB-3(B)

4. Press **Event** to return to the normal camera display.