

Axon Fleet Camera System Quick Reference Card

⚠ WARNING! FOLLOW SAFETY INSTRUCTIONS

Read, understand, and follow all current instructions, warnings, and relevant Axon training materials before using any Axon system. The most up-to-date warnings and instructions are available at www.axon.com.

Recording

The Axon Fleet camera system has 2 operating modes. The default mode, or BUFFERING mode, provides pre-event buffering to capture activities that occur before you activate the EVENT (recording) mode.

Note: The Axon Fleet camera will not operate outside of its mount.

- Turn the system on. Move the ON/OFF switch to the ON position.
 - The camera takes a few seconds to boot up and be ready to record.
 - The operation LED will be solid red and then transition to blinking green when the system goes into BUFFERING mode.
- The Axon Fleet camera system will go into BUFFERING mode after the boot up sequence. The BUFFERING mode holds the previous 0–120 seconds (as set by your agency) of video (NO AUDIO) leading up to the beginning of a recording. To record, tap the Front or Back panel on the Axon View XL application.
 - The camera beeps twice to let you know that recording has started. The camera now records audio as well as video. The 2 beeps repeat every 2 minutes (audio notifications can be deactivated if necessary). The operation LED will blink red.
 - The camera panel color in Axon View XL changes to red and the Remaining Storage status time to a video Elapsed Time.
- To stop all recording and return to BUFFERING mode, tap the Front or Back panel on the Axon View XL application. There is a long, audible beep that indicates EVENT mode has ended.

With default settings, the system does not capture audio in BUFFERING mode, so anything recorded in that mode will be video-only. BUFFERING mode starts only after the camera is turned on. The system does not record when the camera is turned off.

Camera Audio Notifications

The camera emits beeping sounds called audio prompts to notify you of the system status. These audio prompts usually occur after you perform an action with the camera.

Operating Mode	Audio
Powering on or off	One beep
Recording an event	Two beeps (every 2 minutes)
Press the battery button while the camera is recording	Two beeps
The device is ending an event and returning to BUFFERING mode	One long beep
The camera is running off the Fleet power unit (the car ignition is OFF) and the battery is at 20% capacity or lower	Four quick beeps (every 5 minutes)
Camera memory is full (camera will not record)	Three beeps


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Rev: B MPC0256

Recommended Action	Description	Error
Make sure the MDT is on the designated Wi-Fi network. Additionally, double-check the Wi-Fi information is set correctly in Evidence.com	The MDT cannot connect to the camera using Wi-Fi	Camera status goes from Connecting to Unreachable
Verify the Axon Fleet dongles is securely connected to the MDT.	Unable to connect to Axon View XL.	Check Bluetooth Adaptor
Make sure the mount ID is correct in Evidence.com	Axon View XL cannot find the camera using Bluetooth	Camera status in the Error state

The table below list some common issues related to the camera status, along with the recommended actions to resolve the issue.

Basic Troubleshooting

 Settings – this tab provides vehicle, user, and system information, and is also used to sign out of Axon View XL.


 Upload – this tab provides a way to check the upload status of videos.



- Tap the Review tab.
- Tap on a specific video to play the video. Tap on the video again to stop it.
- To add or edit the metadata tags:
 - ID – Tap the ID box and type the case ID that you want to apply to the video evidence file.
 - Title – Tap the Title box and type the title that you want to apply to the video evidence file.
 - Categories – Tap Categories, scroll through the category list, and then select the category that you want to apply to the video-evidence file. You can also start typing a name of the category and the list auto-populates. Multiple categories can be added to the same video. Tap the X by the category name to remove that category.
- Tap Done to save the metadata, and move the video from the Review page into the Uploads queue.

View a Recording and Add Metadata

 Review – this tab is used to review and add metadata to videos

 Control – this tab shows the camera status, has the manual interface to start and stop camera recording, and provides access to the camera live views.

Axon View XL Icons

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