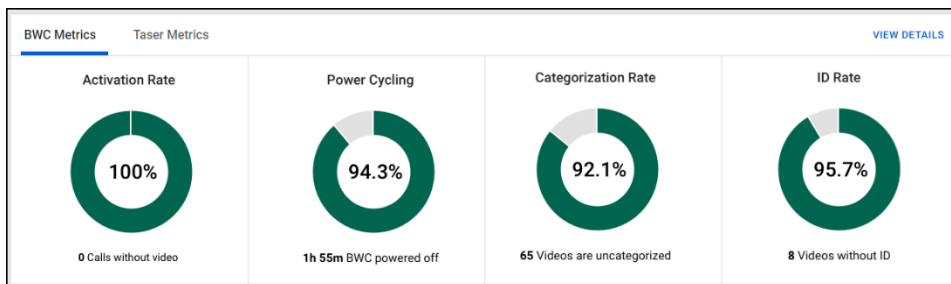


Best Practices – Interpreting Metrics

How to interpret Body Worn Camera metrics

Body Worn Camera (BWC) metrics are measurements of your agency's policies. The Squad dashboard shows the metrics for all officers in the squad, while the Officers page shows the metrics for the selected officer.

Depending on how your agency has configured Axon Performance for BWC metrics, you may see up to four BWC Metrics: Activation Rate, Power Cycling, Categorization Rate, and ID Rate.



Activation Rate shows the percentage of calls for service that require a video with an associated video.

Power Cycling shows the percentage of time the body-worn camera is powered on while officers are on patrol.

Categorization Rate shows the percentage of body-worn camera videos with a category.

ID Rate shows the percentage of body-worn camera videos with an ID.

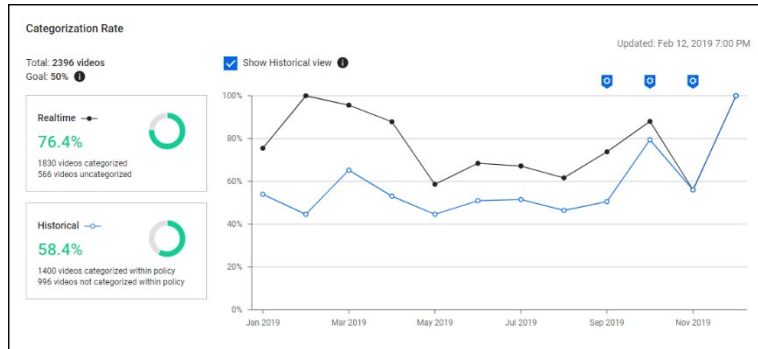
What does the Date Range do in Axon Performance?

At the top of the page, there's an option to select a Date Range. You can select a custom date range or a predefined period such as Last Week or This Month. The metrics are calculated based on the Date Range you select. Activation Rate is calculated based on calls dispatched during the selected Date Range, while Categorization and ID Rate are calculated for videos uploaded during that period.

All metrics are updated in near real-time and reflect the most recent status. For example, last week 10 videos were uploaded and the officers categorized 3 of them. On Tuesday of the following week, the officers go back and categorize the remaining 7. If the supervisor selects a Date Range of Last Week on Monday, the Categorization Rate is shown as 30%. If the supervisor selects a Date Range of Last Week on Wednesday, the Categorization Rate now shows 100%.

If the metric is green, then the squad or officer has met the agency configured goal. A red metric means the squad or officer is below the goal.

BWC Metric Details



For more details on a particular metric, click on the metric or click **View Details**. The upper part of the page shows a line chart. Like the metrics on the squad dashboard and officer pages, the black line updates every 15 minutes to show the most up-to-date status.

Selecting the **Show Historical view** check box adds a blue line. The Historical View is

calculated using an agency configured time limit; such as videos must be categorized within 2 days of upload. The Historical View does not change, unlike the Realtime view black line.

In some situations, you may see a blue icon (⚙️) above the graph. This indicates that there was a change to the configuration. You can see what changed by placing your mouse over the icon.

Depending on the metric selected, the lower part of the page shows all calls for service or videos included in the selected date range.

How to find your best performers

Your best performers consistently meet your agency's body worn camera policy requirements. There are multiple locations on the dashboard to identify top performers.

You can use the Squad Performance module on the Squad Dashboard to identify officers "Above in all policies". The officers are listed in ascending order by the number of metrics that exceed the agency configured goal. Top performers are listed last, and may have three options: "Above in all policies", "Below in 1 policy", "Below in 2 policies", "Below in 3 policies". The officer performance listed corresponds to the Date Range selected.

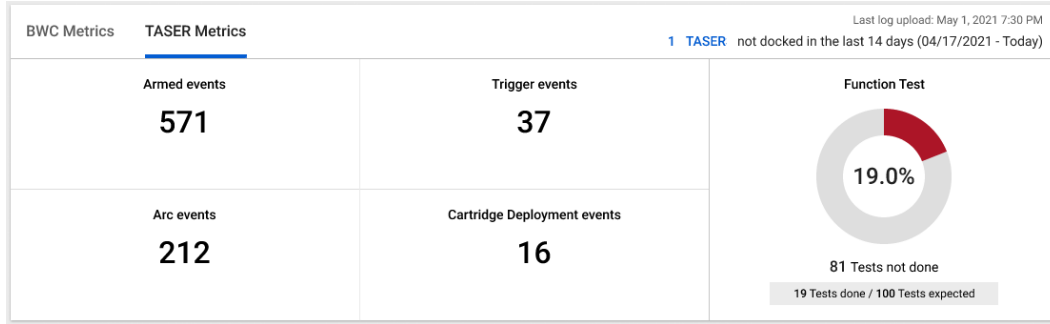
You can also use the line graph on the metrics detail page to see how well an officer is following agency policies over time.

Viewing this graph and the two lines together shows the most recent status of the officer metrics, as well as how consistent the officer has been in following policies and if the officer is showing improvement over time.

Viewing TASER Metrics

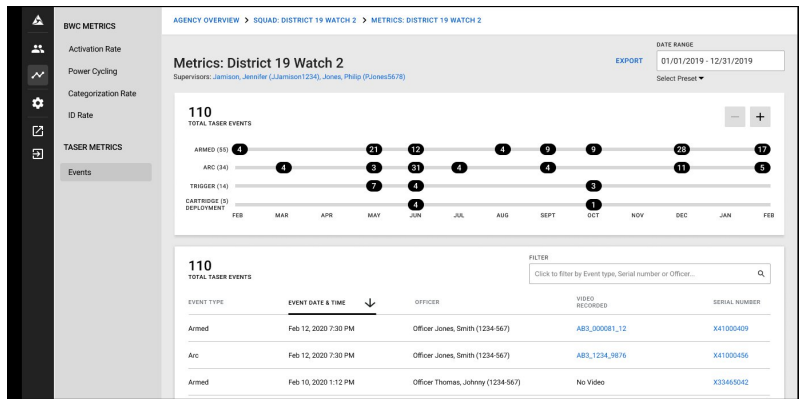
Selecting the TASER Metrics tab shows the TASER 7 metrics for the squad or officer for the selected review period. Depending on what your agency selects, you may see up to six Metrics: Armed Events, Arc Events, Trigger Events, Cartridge Deployment Events, Docking, and Function Tests.

Note: TASER 7 batteries must have been docked to show the TASER Metric information for the selected Date Range.

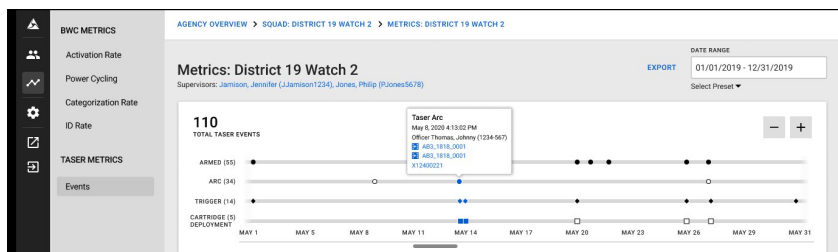


- For more details on the TASER Metrics, click on the metric.

The upper part of the page shows a timeline of TASER events for the selected date range. The lower part of the page lists each of the events and includes links to any associated video and the associated device.



You can see the events for the month by clicking on any of the event numbers for a month. You can also zoom in and out on the events using the + and - buttons. When you are zoomed in, you will be able to see individual events. Clicking on the events will show details about the event, including associated videos and devices.



Clicking on the video in the Video Recorded column or event detail opens a side panel with thumbnail images of the associated videos. Clicking a video will play the video in Axon Evidence.

- To view the TASER Docking information, click the number of TASERs that have not been docked. When clicked from the Squad Dashboard, a list of all the devices in the squad that have not been docked is shown on the right side of the page. Clicking the Assignee opens the Officer’s TASER Docking page. Clicking the Device Number opens the Device Detail page in Axon Evidence. Clicking the number of not docked TASERs from the Officer page opens the Officer’s TASER Metrics page. This page will show a list with information about each docking event and a timeline showing the dockings for each device assigned to the officer will be added to the page.
- To view TASER Function Test information, click the Function Test metric. A list of Function Test events for the squad or Officer is shown. Clicking the Assignee opens the Officer’s Function Test page. Clicking the Device Number opens the Device Detail page in Axon Evidence.

Metrics: District 19 Watch 2
Supervisors: Jamison, Jennifer (JJamison1234), Jones, Philip (PJones5678)

Function Test
GOAL: 80% | 19 TESTS DONE | 81 TESTS NOT DONE | 100 TESTS EXPECTED

DATE RANGE: 04/01/2021 - 04/30/2021
EXPORT
This month

Filter by Event date, Device number or Assigned officer

Event date & time	Device number	Assignee	Days since last test
Apr 30, 2021 7:23 PM	YYY1239932	Khieu, Tran (1244)	17
Apr 27, 2021 7:23 PM	XXX1232132	Danh, Nguyen (2222)	6
Apr 25, 2021 7:23 PM	BBB1231233	Khieu, Tran (1244)	15
Apr 25, 2021 7:23 PM	AAA1231233	Khieu, Tran (1244)	5
Apr 25, 2021 7:23 PM	BBB1231233	Dan, Bellia (8822)	5
Apr 15, 2021 7:23 PM	YYY1239932	Dan, Bellia (8822)	3
Apr 12, 2021 7:23 PM	YYY1239932	Van, Nguyen (9900)	5
Apr 9, 2021 7:23 PM	YYY1239932	Van, Nguyen (9900)	12
Apr 3, 2021 7:23 PM	YYY1239932	Van, Nguyen (9900)	15
Apr 1, 2021 7:23 PM	YYY1239932	Van, Nguyen (9900)	1