





# **Axon View for Android User Manual**

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## Introduction

Axon View is an application (or app) that allows you to play video files that are currently stored on an Axon camera and to apply metadata tags (such as case ID) to video files.

Axon View protects the integrity of video files through the following safeguards:

- Axon View never saves video files on the mobile device.
- Axon View cannot delete or alter original video files that are stored on an Axon camera.

In order to play video from an Axon camera, Axon View relies on the mobile device to pair with the Axon camera by using Bluetooth technology. With Axon Body 2 and Axon Flex 2 cameras, Axon View also relies on the mobile device to establish a Wi-Fi connection with the camera.

This guide is specific to the version of Axon View for the Android operating system. This guide provides instructions for the following tasks:

- Installing the app on an Android mobile device
- Connecting the mobile device with an Axon camera
- Using the Axon View app

### Notes:

- Axon View is intended for use with Axon Flex, Axon Body, Axon Body 2, Axon Flex 2, and Axon Body 3 cameras. It is not intended for use with Axon Fleet cameras.
- This guide refers to any Axon camera system that is supported by Axon View as an "Axon camera." For Axon Body, Axon Body 2, and Axon Body 3, the actual camera is integrated with a controller in a single unit. For Axon Flex and Axon Flex 2, the camera and controller are separate physical devices; therefore, if you are using Axon Flex or Axon Flex 2, "Axon camera" refers to the complete Axon Flex system. Axon Flex and Axon Flex 2 cameras need to be connected to their controllers to work with Axon View.

For instructions on operating an Axon camera system, see the *Axon Flex System User Manual*, the *Axon Body Camera User Manual*, the *Axon Body 2 Camera User Manual*, and the *Axon Flex 2 User Manual*.

## Installing Axon View on an Android Device

1. On the Android mobile device, open the Play Store.
2. Tap the search box, type **Axon View**, and tap **Enter**.
3. In the list of search results, tap **Axon View**.
4. Tap **Install**.
5. Tap **Accept**.

Axon View downloads and installs.

6. Tap **Open**.

Axon View opens.

## Connect Axon View with an Axon Device

Before you can access live or recorded video from an Axon camera, you must connect (pair) Axon View with the camera.

The connection process differs slightly among different Axon camera models.

Axon Body and Axon Flex use only Bluetooth connections. The Bluetooth pairing process must start with the Axon Body or Axon Flex turned off.

Axon Body 3, Axon Body 2, and Axon Flex 2 use Bluetooth and Wi-Fi connections. Wi-Fi is required for viewing live video or recorded video from the Axon Body 2 and Axon Flex 2.

### Pairing with an Axon Body 3 Camera

**Note:** Internet access is required for pairing an Axon Body 3 camera with Axon View. The security model for Axon View with an Axon Body 3 camera requires server login access when pairing and when the authorization on the camera expires (approximately every 10 days).

1. Turn on the Axon Body 3 camera.
2. Open Axon View, select an Axon Body 3 camera and tap **Initiate Pairing**.
3. On the Axon Body 3 camera, simultaneously press the **Program** and **Event** buttons, and then quickly release. Do not hold the buttons.

You will hear three short rising-pitch tones, the Operation LED will blink blue, and PAIRING is shown on the camera display.

4. Follow the Axon View onscreen instructions. Tap the serial number for your camera. When pairing is complete, the pairing icon is shown in the camera display status bar.

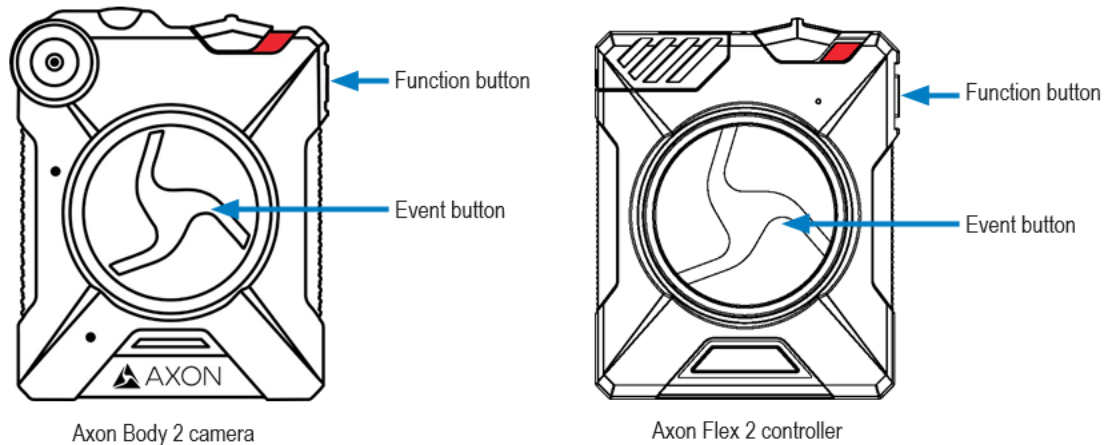
### Pairing with an Axon Body 2 or Axon Flex 2 Camera

1. Ensure that the Axon Body 2 camera or Axon Flex 2 controller is turned on.
2. On the mobile device, verify that Bluetooth is enabled. If not, enable Bluetooth on your device.
3. Open the Axon View app.
4. Under Select Your Camera, tap **Flex 2** or **Body 2**.

5. Tap **Initiate Pairing**.

The Choose Camera screen shows a list of serial numbers of Axon Body 2 and Axon Flex 2 cameras that are available for pairing. The list may be empty at this time.

6. On the Axon Body 2 camera or Axon Flex 2 controller, hold down the Function and Event buttons, until the Function LED blinks green and the camera beeps four times.



On the mobile device, the serial numbers for nearby cameras appear in the list of cameras available for pairing.

7. Tap the serial number of the camera that you want to pair with.

The “Connecting to your Axon Camera” message appears while Axon View is pairing with the camera.

- If the Bluetooth pairing-request dialog box appears, tap **Yes**.

8. Tap View Live.

When live video appears, you can adjust the camera position as needed.

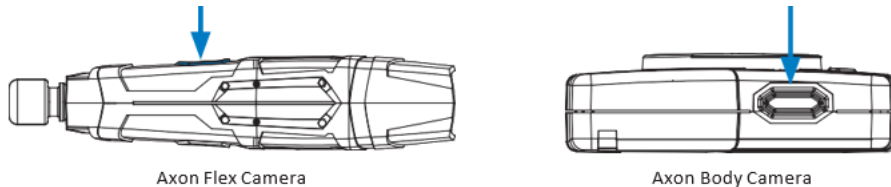
You are ready to use Axon View.

## Pairing with an Axon Body Camera or Axon Flex System

1. Make sure the Axon Body camera or Axon Flex controller is turned *off*.

If any red is showing at the power switch, the camera is on. Move the switch so the red portion is covered.

2. Verify that the Bluetooth feature is enabled for your device. If not, enable Bluetooth on your device.
3. Open the Axon View app.
  - If the Bluetooth permission-request dialog box appears, tap Yes.
4. On the camera, press and hold the volume/pairing button.



5. While holding the volume/pairing button, turn the Axon Flex controller or Axon Body camera ON.
6. Continue holding the volume/pairing button on the camera until the LED on the camera starts blinking.
7. Release the volume/pairing button.
8. On the Select Your Camera screen, tap the model of Axon camera, Axon Body or Axon Flex, that you want to pair with.
9. Tap **Get Help Pairing**.

A list of nearby Axon cameras of the type you selected and which are in pairing mode appears. The cameras are listed by serial number.

10. In the list, tap the serial number of the camera that you want to pair with.

The “Connecting to your Axon Camera” message appears while Axon View is pairing with the camera.

11. If the Bluetooth pairing-request dialog box appears, tap **Yes**.
12. Tap View Live.

When live video appears, you can adjust the camera position as needed.

You are ready to use Axon View.

## Unpairing or Forgetting an Axon Camera

You can make Axon View unpair, or forget, an Axon camera that it is currently paired with. The unpairing process differs by Axon camera model.

### Unpairing from an Axon Body 2 or Axon Flex 2:

1. On the mobile device, open the **Axon View** app.
2. In the upper left, tap the settings icon.
3. Under **Camera**, tap **Forget Current Camera**.

Axon View unpairs from the Axon camera.

### Unpairing from an Axon Body or Axon Flex:

1. On the mobile device, open the **Settings** and tap **Bluetooth**.
2. Under **My Devices**, to the right of the Axon camera, tap the settings icon.
3. Tap **Forget This Device** and then tap **Forget This Device** again.

Axon View unpairs from the Axon camera. The Select Your Camera screen appears.

## Using Axon View

This section provides information on using Axon View with an Axon Camera.

### Loading Categories

Before you can associate a recorded video-evidence file with a retention category, you must first retrieve your agency's retention categories.

**Note:** This procedure requires that Axon View can access the Internet. If a data connection is not available on the mobile device, Axon View cannot complete this procedure.

If you are using an Axon Body 2 camera or Axon Flex 2 system and the mobile device is connected to the camera by Wi-Fi, then Axon View can use cellular data connection. If the mobile device cannot provide a cellular data connection, in the Settings app, use the Wi-Fi screen to connect to a network that can provide an Internet connection.

1. Ensure that the Axon camera is turned on and connected to the mobile device.
2. On your device, open the Axon View app.
3. In the upper left, tap the settings icon. The Settings screen appears.
4. Under Account Settings, tap Agency.

The Agency Lookup screen appears. Below "Please enter your agency", the box for specifying your agency shows the text *youragency.evidence.com*.

5. Tap *youragency* and then type the unique, first part of your Axon Evidence agency's URL.

*Example:* if your agency URL were `AxonPD.evidence.com`, you would type AxonPD.

6. Tap **Continue**.

The Checking agency message appears briefly.

When the Settings screen reappears, Axon View has successfully downloaded the retention categories from your agency.

### Checking Axon Camera Status

You can use Axon View to examine the status of a paired Axon camera. The information available through Axon View includes the following items:

- **Camera mode** — Either Standby or Recording.
  - **Battery remaining** — The amount of battery power remaining is provided in two ways:
    - The percentage of battery power remaining
    - Time remaining (Axon Body 2 and Axon Flex 2) — The length of time, in hours and minutes, that the Axon device can record video at the current resolution setting
1. Ensure that the Axon camera is turned on and paired to the mobile device.
  2. On your device, open the Axon View app.

Axon View connects to the Axon camera. When a connection is established, Axon View shows the status. The camera status information appears at the top of the screen.

## Viewing Live Video from an Axon Camera

You can use Axon View to watch video while the Axon camera is recording or buffering. This is useful for ensuring that the camera is pointing in the right direction or for using the camera to view difficult-to-reach spaces, such as a crawl space or attic.

The video streams at a rate of 30 frames per second; however, depending on a variety of factors, the video may appear choppy. Regardless of the live video quality shown on the mobile device, the Axon camera is recording at the full frame rate.

For Axon Body 2 and Axon Flex 2, Axon View uses Wi-Fi for viewing live video. For Axon Body and Axon Flex, Axon View uses Bluetooth for viewing live video.

1. Ensure that the Axon camera is turned on and paired to the mobile device.
2. Open the Axon View app. Axon View connects to the Axon camera.
3. Tap **View Live**.

Axon View connects to the Axon camera. When a connection is established, Axon View shows live video from the camera.

4. Use the live video as needed to adjust the camera position as needed.
5. When you are finished, tap **Done**.

## Viewing Recorded Video from an Axon Camera

Viewing a paired Axon Camera's recorded video from Axon View does not store data on the mobile device. The mobile device can only view videos currently stored on the paired Axon camera. You cannot use Axon View or the mobile device to delete or alter original video files on the Axon camera. Depending on your agency's settings, there may be an overlay displaying the user's name and badge ID during playback.

1. Make sure the Axon camera is turned on and paired to the mobile device.
2. On your device, open the Axon View app. Axon View connects to the Axon camera.

When a connection is established, Axon View shows a list of video thumbnails.

3. Scroll to the thumbnail of the video that you want to view and then tap it.

The Evidence Review screen shows the media player in addition to metadata about the video, such as recording date and time and the ID, Title, and Category fields.

4. Tap the video to play it.

## Tagging Recorded Evidence Files

You can use Axon View to tag (add metadata), such as ID, title, and retention category, to the videos you record. Axon View transfers the tag information to the Axon camera. Information that you apply does not alter the original video evidence file.

When you place the Axon camera in an Axon Dock or connect the Axon camera to a computer that is running the Evidence Sync application, the videos on the camera are uploaded to your agency's Axon Evidence account. The tag information that you applied to each video in Axon View also uploads and can be viewed by anyone with permission to view the evidence.

1. Make sure the Axon camera is turned on and paired to the mobile device.
2. On your device, open the Axon View app. Axon View connects to the Axon camera.

The Evidence List screen shows a list of video thumbnails.

3. Scroll to the thumbnail of the video you want to tag with metadata and then tap it.

The Evidence Review screen shows the media player in addition to metadata about the video, such as recording date and time and the ID, Title, and Category fields.

4. In the upper-right side of the screen, tap **Edit**.
5. For each metadata box, make the necessary edits.
  - **ID** — Tap the ID box and type the case ID that you want to apply to the video evidence file. If you specified an ID prefix, the prefix is automatically entered in the ID box. You can add text after the prefix or edit the prefix text, as needed. See the [ID Prefix](#) section for more information on setting an ID Prefix.
  - **Title** — Tap the Title box and type the title you want to apply to the video evidence file.
  - **Category** — Tap Category and then, on the Select Category screen, tap the category that you want to apply to the video-evidence file.
6. When you have finished tagging the video-evidence file, in the upper-right side of the screen, tap **Save**.

The Evidence Review screen reappears.

## Settings

The Settings screen enables you to configure Axon View settings.

### Adjusting Settings

This section provides the general steps for making changes on the Settings screen. Additional information about each setting appears in the following sections.

1. Make sure the Axon device is turned on and connected to your mobile device.
2. On your device, open the Axon View app.
3. In the upper left, tap the settings icon.

The Settings screen appears. The settings that are available depend on whether the app is currently connected to an Axon camera and on the specific model of the Axon camera. For example, if the application is not paired with an Axon camera, the Choose Camera setting is available; however, if the app is paired with a camera, the Forget Camera setting is available in addition to other settings supported by the camera model.

4. Adjust the settings as needed. For additional information about each setting, refer to the following sections as needed.
5. When you have finished adjusting settings, in the upper left, tap **X**.

### Account Settings

The Account Settings area includes only the Agency setting. This setting enables Axon View to retrieve retention categories from your Axon Evidence agency. For more information, see the [Loading Categories section](#).

### Evidence Settings

The options under Evidence Settings affect the metadata that the application can add to video evidence files on a paired Axon camera.

#### Location Tracking

The Location Tracking setting controls whether location data from the mobile device is embedded in videos recorded by the Axon camera.

**Note:** When an Axon camera is in offline mode, it cannot add location data to videos it is recording.

When an evidence file that uploads to Axon Evidence includes location metadata, Axon Evidence can use the information to show the evidence location on a map. For evidence recorded with an Axon Body or Axon Flex, Axon Evidence derives the location of an evidence file by determining the median location of all location tags embedded in the file. For evidence recorded by an Axon Body 2 or Axon Flex 2 camera, Axon Evidence uses the location that the camera specifies for the evidence.

When you start recording on an Axon camera, Axon View begins requesting location data from the mobile device. Axon View does not need to be open in order to request location data, but the camera must have been previously paired with the mobile device running Axon View and must be within Bluetooth range of the mobile device.

Axon View uses the highest level of location accuracy provided by the mobile device. Generally, a mobile device relies on cellular, Wi-Fi, and GPS modules to determine the location of the device. Additionally, Axon View sends location data to the camera only if the accuracy is at least within 400 meters.

While the camera is recording, Axon View only sends updated location information when the change in location is greater than 20 meters from the previous location sent to the camera.

While the camera is recording, Axon View sends the camera location information every 15 seconds or less, as long as the GPS data is available from the mobile device.

Axon View optimizes mobile-device battery life by working with the operating-system GPS settings. When you stop recording on the Axon camera, Axon View stops requesting location data from the mobile device.

To control whether this feature is enabled, to the right of Location Tracking, tap the switch.

- If the switch is toggled to the right, location tracking is enabled.
- If the switch is toggled to the left, location tracking is disabled.

### **ID Prefix**

The ID Prefix setting enables you to specify text at the beginning of recorded video-evidence file IDs. This feature helps save you time and reduces ID errors. For example, if the IDs used by your agency always begin with the year and a hyphen, you can specify an ID prefix value of **2021-** and eliminate the need to enter those characters each time you add an ID to a file.

If you want to provide a prefix for the IDs added to video files:

1. To the right of ID Prefix, tap the blank space.
2. Type the characters that should appear at the beginning of all IDs.

If you want to edit or remove a prefix:

1. To the right of ID Prefix, tap the prefix text.
2. Edit the characters in the prefix text, as needed.

## Camera Settings

The settings in the Camera area affect pairing with an Axon camera and the lights, sounds, and vibrations of a paired camera.

The following table shows the settings that are available for each of the supported Axon camera models. Vibration is only available with Axon Body 2 and Axon Flex 2 cameras. Orientation sets the side on which you want to wear the camera and is only available with Axon Flex and Axon Flex 2 cameras.

Camera Setting	Axon Flex	Axon Body	Axon Body 2	Axon Flex 2	Axon Body 3
Forget camera	Yes	Yes	Yes	Yes	Yes
Choose camera	Yes	Yes	Yes	Yes	Yes
Camera volume	Yes	Yes	Yes	Yes	Yes
Vibration	No	No	Yes	Yes	Yes
Indicator Lights	Yes	Yes	Yes	Yes	Yes
Stealth mode	Yes	Yes	Yes	Yes	Yes
Top Brightness	No	No	No	No	Yes
Front Brightness	No	No	No	No	Yes
Automatic Brightness	No	No	No	No	Yes
Orientation	Yes	No	No	Yes	No

### Adjusting Volume and Lights for Axon Body or Axon Flex Cameras

1. Tap **Training**.
2. Tap **Adjusting Camera Volume** or **Turn Off LEDs**, as needed, and follow the onscreen instructions.

### Camera Model

Under Camera, the first setting shows the camera model that the app is currently configured to pair with.

For more information about pairing, see [Connect Axon View with an Axon Device](#).

### Forget Camera

If the Forget Camera setting appears, the app is currently paired with an Axon camera. For more information about using this setting, see the [Unpairing or Forgetting an Axon Camera section](#).

### Choose Camera

If the Choose Camera setting appears, the app is not paired with an Axon camera. For more information about using this setting, see the [Connecting Axon View with an Axon Device section](#).

### Camera Volume

The Camera Volume setting controls how loudly an Axon Body 3, Axon Body 2, or Axon Flex 2 camera beeps.

1. In Axon View, go to the Settings screen.
2. Tap **Camera Volume** to set the audio notification beep volume for the paired camera.

Axon Body 2 and Axon Flex 2 cameras beep once at the volume that you tapped, or if you tapped Off, the camera does not beep.

3. To choose a different volume, repeat these steps.

### Vibration

The Vibration setting controls whether an Axon Body 3, Axon Body 2, or Axon Flex 2 camera uses vibrations to communicate camera operations to the camera user.

1. In Axon View, go to the Settings screen.
2. Tap the switch to the right of Vibration to control whether this feature is enabled.
  - If the switch is toggled to the right, haptic feedback is enabled.
  - If the switch is toggled to the left, haptic feedback is disabled.

## Indicator Lights

The Indicator Lights settings enables you to turn off the camera indicator lights for the paired Axon camera.

1. In Axon View, go to the Settings screen.
2. Tap the switch to the right of **Indicator Lights**, to control whether the indicator lights are on.
  - If the switch is toggled to the right, the indicator lights are on.
  - If the switch is toggled to the left, the indicator lights are off.

## Stealth Mode

The Stealth Mode setting enables you to turn off the Axon Body 3, Axon Body 2 or Axon Flex 2 camera lights, sounds, and haptic feedback.

1. In Axon View, go to the Settings screen.
2. Tap the switch to the right of **Stealth Mode** to control whether this feature is enabled.
  - If the switch is toggled to the right, stealth mode on the camera is enabled: the camera will not beep or vibrate, regardless of other settings. All camera lights are off.
  - If the switch is toggled to the left, stealth mode on the camera is disabled: the camera beeps and vibrates according to other, individual settings. Camera lights operate normally.

## Adjusting Camera LED Brightness

The Axon Body 3 camera allows users to change the brightness of the top and front LEDs. Additionally, your agency can enable the LED Automatic Brightness feature, which will automatically adjust the brightness of the camera's front and top LED lights based on ambient light conditions.

**Note:** Users must have permission to adjust indicator lights to change the LED brightness or enable Auto Brightness mode from the camera or Axon applications. If the LED Auto Brightness feature is enabled, the options to change the top and front LED brightness controls are disabled.

1. In Axon View, go to the Settings screen.
2. Tap the switch to the right of **Automatic Brightness**, to control whether this feature is enabled.

- If the switch is toggled to the right, the Auto Brightness feature is on.
  - If the switch is toggled to the left, the Auto Brightness feature is off.
3. If Automatic Brightness is disabled:
    - Tap **Top Brightness** to adjust the top LED brightness. You can observe the brightness as you change the setting.
    - Tap **Front Brightness** to adjust the front LED brightness. You can observe the brightness as you change the setting.

### Adjusting Camera Orientation

If you have an Axon Flex or Axon Flex 2 camera, use Axon View to adjust the camera for wearing on the right or left side.

1. On the Settings screen, tap **Orientation**.
2. Tap the desired side.

### Reconfigure Wi-Fi

The Reconfigure Wi-Fi setting enables you to set up a Wi-Fi connection with an Axon Body 2 and Axon Flex 2 camera that is paired with the mobile device.

**Note:** If you attempt to open a Wi-Fi connection to the Axon Body 2 or Axon Flex 2 camera and the mobile device prompts you for a password to the camera, do not enter a password. Instead, perform the following steps to establish the Wi-Fi connection.

This setting appears only when you have previously configured Wi-Fi with an Axon Body 2 or Axon Flex 2 camera.

1. On the Settings screen, under Camera, tap **Reconfigure Wi-Fi**.

The “Your camera is ready to configure Wi-Fi” message appears.

2. Tap **Continue**.

An Axon Evidence web page opens.

3. Tap **Configure Wi-Fi**.
4. Tap **Install**.
5. At the prompt, type your iOS device's passcode.
6. Tap **Install**.

The Axon Evidence page opens again with a success message.

7. Tap **Done**.

8. Tap **Open**.

In order to view live video from the camera, you must connect to the Wi-Fi network of the camera.

9. Press the **Home** button.

10. Open the Settings app and tap **Wi-Fi**.

11. Under Choose a Network, tap the camera that the mobile device is paired with.

12. Press the **Home** button again.

13. Open Axon View.

14. Press **View Live** to view live video. You can adjust the camera position as needed. You are ready to use Axon View.

## Configuring Notifications

Axon View supports notifications, such as sounds, banners, or notifications.

You can configure the notifications that Axon View is allowed to create. This feature is controlled by the mobile device operating system.

1. On your mobile device, open the Settings app.

2. Scroll down until you find Axon View and then tap **Axon View**.

Below "Allow Axon View to Access," the Notifications option is available.

3. Tap Notifications.

Select the notification settings that you want.